

# Data Fair Usage Policy

## Effective as of May 16th, 2012

To ensure that all of our customers are able to enjoy optimal data usage on our network, we have a Data Fair Usage Policy. Our Data Fair Usage Policy specifies that if you exceed the data usage levels specified in this policy for your type of plan or add-on, we may slow your speed so that all WIND customers can better share the network and enjoy quality access to the Internet.

### Your type of plan or add-on\*

Any of our unlimited data add-ons,  
excluding our Premium Data add-on  
(these add-ons are generally for use on your phone)

Any of our unlimited data add-ons  
+ Premium Data add-on  
(improves tethering/sharing experience of your  
phone's data with other devices)

Any of our unlimited Mobile Internet plans

### Your data usage levels within your monthly billing cycle (from the start to the end of your billing period)\*\*

5GB

10GB

10GB

Given the rate at which most of our customers consume data, you are unlikely to exceed the data usage levels specified in this policy in any given billing cycle unless you use file sharing applications or download large files from the Internet.

If we elect to slow your speeds when your data usage first exceeds the thresholds outlined above, we will slow your speed to a speed of 256 kilobits per second for downloads and 128 kilobits per second for uploads. This should not affect any applications that require less than 256 kilobits-per-second of download bandwidth or 128 kilobits-per-second of upload bandwidth (such as browsing, email, voice over IP or voice streaming applications), but could affect the performance of applications that normally require greater bandwidth (e.g. video streaming or peer-to-peer file sharing). In extreme cases, and if your data usage levels within the applicable billing cycle continue to be high and to exceed the usage levels specified in this policy, we reserve the right to slow your speed down to a maximum of 32 kilobits-per-second of download bandwidth or 16 kilobits-per-second of upload bandwidth. At this rate only Internet applications that do not require significant bandwidth nor real-time streaming performance (such as: web browsing, email, instant messaging) will continue to work unaffected - but at a slower speed. If we elect to slow your speeds, we will do so only until the end of the applicable billing cycle.

To help our customers to manage their data usage, we will send them a text message (free of charge) notifying them that they are close to exceeding the levels of data consumption described above and we will send them a further text message (free of charge) advising them of the application of the Data Fair Usage Policy after they have reached the data usage levels set out above. Our customers can also take steps to monitor their own usage proactively. For example, our data stick customers can use the "Connection Manager" feature to determine how much data they have used monthly or login to My Account at [WINDmobile.ca](http://WINDmobile.ca) for any usage information.

\* To learn more about our plans and add-ons, go to [WINDmobile.ca](http://WINDmobile.ca)

\*\* To find out when your monthly billing cycle begins and ends, please go to [www.WINDmobile.ca/MyAccount](http://www.WINDmobile.ca/MyAccount). If your service isn't one that is subject to a monthly billing cycle, your monthly cycle will start on your service activation day.